



**Missing
Children
Europe**

Brussels, August 2016

Dear colleague,

It is with great pleasure that Missing Children Europe hereby sends you your official certificate of accreditation which is proof that your hotline has met the standards set out in the project "Minimising violence through quality control: Monitoring and evaluating 116 000 hotlines".

We extend our warm congratulations for all the work done not only in the accreditation process but more importantly in your daily work on the hotlines to protect missing children and their families.

With this letter we send you:

- Your accreditation certificate
- Your narrative report following from the accreditation visit
- Your final assessment of scores for each criterion
- Missing Children Europe's Annual Review
- Missing Children Europe's data report "Figures and trends 2015 from hotlines for missing children and cross-border family mediators"

We hope that you will take pride in your accreditation and use it to promote the activities of your hotline in any way possible. We remain fully available to continue our support to your work and our common journey to protect missing children and their families.

Wishing you a wonderful summer!





Best regards,

Mette Drivsholm
Project officer

Delphine Moralis
Secretary General



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