



**Missing  
Children  
Europe**



## Certificate of Accreditation

### The Smile of the Child

Sp. Loui 1, 15124 Marousi, Athens

Greece

has met the requirements laid down in the accreditation criteria identifying minimum standards of service quality for "116 000" hotlines for missing children, developed under the auspices of the project "Minimizing violence through quality control: Monitoring & Evaluating 116 000 hotlines to prevent, support and protect missing children", funded by the European Commission under the Daphne Programme.

The criteria covers the following thematic clusters:

- |  |                            |
|--|----------------------------|
| 1. Identity                                | 5. Communication           |
| 2. Organisational Structure and Management | 6. Funding and Audit       |
| 3. Operational Management                  | 7. Cross-border procedures |
| 4. Cooperation                             |                            |

Given in July 2016

Maud de Boer-Buquichio

President

Missing Children Europe

Delphine Moralis

Secretary General

Missing Children Europe