

COUNSELLING SERVICES: 2010

While The Smile of the Child provides counselling to callers, the organisation also provides one-on-one counselling where requested and necessary.

During the period from **1/1/2010 up to and including 31/ 12 /2010**, there were **3112 people** who sought counselling services for child-related issues. Please note that counselling services are available only to children or to adults in dealing with children.

From the **3112 people**, **170 (5%)** had in-person meetings with the Association's psychologists and social workers for the purpose of:

- Personal (One-on-One) Counselling **161 (95%)** cases
- Family counselling **46 (27%)** cases

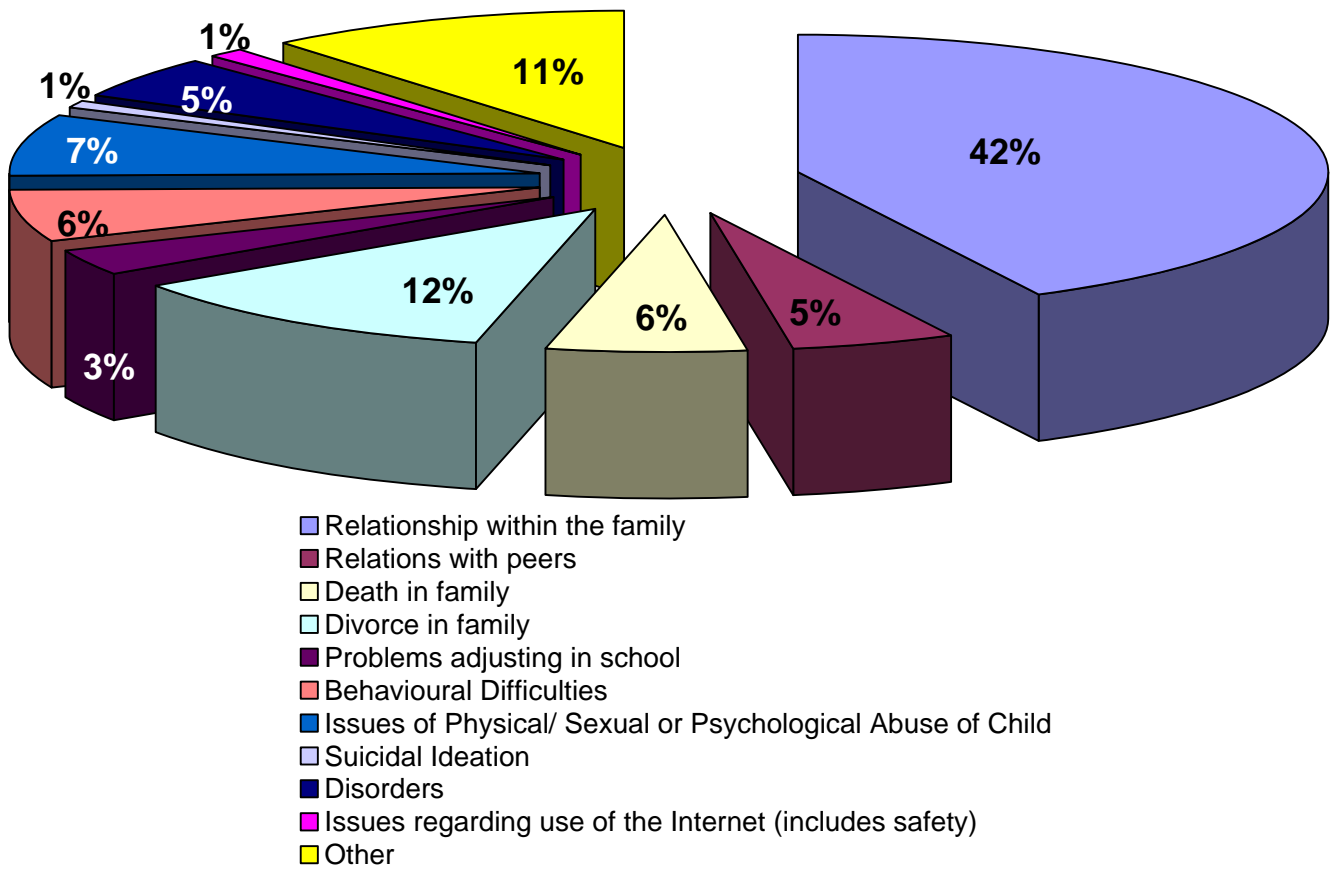
The remaining **2942 (95%)** counselling were conducted by telephone.

Chart of Counseling Services:

ISSUE	NUMBER OF CASES
Relationship within the family	1286 (42%)
Relations with peers	169 (5%)
Death in family	199 (6%)
Divorce in family	372 (12%)
Problems adjusting in school	91 (3%)
Behavioural Difficulties	190 (6%)
Issues of Physical/ Sexual or Psychological Abuse of Child	270 (7%)
Suicidal Ideation	23 (1%)
Disorders	163 (6%)
Issues regarding use of the Internet (includes safety)	33 (1%)
Other	316 (11%)
Total	3112

Note: The above details concern the number of cases handled by the Organisation and does not depict the handling procedure or their actual extent.

Graph 1: Breakdown by Counselling Issue Addressed



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